13.5 Appeal Process

The provider has the right to appeal if:

13.5.1 They are not in agreement with the grounds for non-compliance as stated in Section 4.0, Sub-Section 4.4.

13.5.2 The Board recommends that a provider's registration be withdrawn.

13.5.3 Circumstances are beyond the provider's control, such as civil unrest, court cases, disasters, illness or death.

13.5.4 Prior information had been given to the Board indicating the reason why the provider was unable to comply with the requirements.

13.5.5 There are other reasons not outlined in the guidelines provided there is adequate proof.

The provider will be required to fill out a CPD Provider Appeal Form (CPD II), accompanied with the necessary evidence. Upon filing of the appeal, the Board will determine the hearing date within 28 working days.